



For the past 50 years, CHEMTREC's world-leading call center has operated on a 24-hour basis, seven days a week, providing emergency response information wherever hazardous materials are manufactured, stored, transported, or used.

Operating globally, CHEMTREC has offices and strategic partners in major regions, on-the-ground knowledge of local regulations, understanding of local nuances, and appreciation of cultural sensitivities.

Our services save organizations time and money, help them meet their Environmental, Social, and Governance (ESG) commitments, preserve their reputations, and mitigate the financial consequences of non-compliance or inadequate practices.



Why Register with CHEMTREC?



Protect your brand and organization's reputation



Minimize financial exposure



Mitigate impact on health and environment



Plan for disaster recovery and business continuity



Provide critical support for supply chain partners and customers



Continuous improvement of your safety process and protocols

Learn more at www.chemtrec.com

Contact us at sales@chemtrec.com or
1-800-262-8200

Follow us on social media



***50+ Years Assisting the
Hazmat and Dangerous
Goods Industry***



Our Services

Emergency Response

- **24/7 Phone Number**
- **Cleanup and Remediation**

Regulatory authorities require supply and transport documentation to include a 24-hour emergency phone number on hazmat papers (SDS, labels and transport papers e.g. 49 CFR 172.604). Our emergency phone number offers 24/7 information support for hazardous material shipments.

CHEMTREC also provides excellent cleanup and remediation guidance and support for incidents involving small releases and Limited Quantity (LQ) hazardous materials.

Safety Data Sheet Solutions

- **Authoring**
- **Access**
- **Distribution**

Create, update, and manage your Safety Data Sheets (SDS) with CHEMTREC. You can also access your SDS anytime, anywhere, on your desktop, laptop or mobile phone with our Access feature. We can manage your SDS library and distribute copies to authorized distributors, contractors or customers upon request.

Incident Reporting

- **5800.1 Regulatory Reporting**
- **Incident Report Distribution**

Our emergency response call center team is skilled at gathering the right information to support a complete and consistent incident report. These reports help companies identify trends, target solutions, and reduce risk, as well as track patterns, analyze incidents, and more. With Incident Report Distribution, we review all incidents and help determine if additional reporting may be needed.

Hazmat Training

Online Courses:

- **Hazmat General, Safety, and Security Awareness**
- **49 CFR - Ground Shippers**
- **49 CFR - Ground Carriers**
- **IATA - Air Shippers**
- **OSHA Hazard Communication**
- **Shipping Lithium Batteries and Cells**
- **HAZWOPER 8-hour Refresher**

CHEMTREC's hazmat training makes it easier than ever for companies to meet hazmat regulation compliance and safety standards. Our courses are self-paced and fully interactive, allowing you to stop, start, and resume at anytime. We offer learning checks and a final exam, with a certificate of completion for easy record keeping.

Consulting Solutions

- **Incident Preparedness**
- **Risk Assessment and Prevention**
- **Response and Recovery Support**

Our services support the development of resilient and capable people and organizations to help anticipate, prevent, and contain incidents at the earliest opportunity.

Battery Compliance

- **24/7 Emergency Phone Number**
- **CRITERION® Battery Test Summary Service**
- **Online Training**

As the use of lithium batteries in devices grows across all industries, so does the risk of incidents. CHEMTREC offers services to help your organization remain compliant with today's battery regulations and prepared to successfully meet future requirements.

By the NUMBERS



24X7
WORLDWIDE
SUPPORT

50+
YEARS OF
EXPERIENCE



CUSTOMERS IN
120+
COUNTRIES



35,000+
REGISTERED
SHIPPERS

HANDLE
3,500+
MEDICAL
CALLS
ANNUALLY



DATABASE OF
7 MILLION
SDS



70+
IN-COUNTRY
DIAL PHONE
NUMBERS



7,000+
INTERNATIONAL
SHIPPERS



\$225K
TO VOLUNTEER FIRE
DEPARTMENTS



INTERPRETER
SERVICES FOR
240+
LANGUAGES

LEARN MORE ABOUT OUR SERVICES

